

**Massachusetts Human Services Summit: The Action Plan**  
**April 22, 2010**  
**1 - 2:00PM**  
**Framingham State College**



Marilyn Anderson Chase: **Call to Order** and **Introduction of Framingham State President, Dr. Timothy Flanagan and HHS Secretary JudyAnn Bigby**

Dr. Flanagan: **Welcome**

Secretary Bigby: **Agenda Overview** and **Introduction of Governor**

Governor Deval Patrick: **Overview of Intent of Recommendations**

Marilyn Introduces Recommendation:  
**Fiscal Health and Organizational Stability of HS providers**  
Response from Response from David Magnani  
Director, Massachusetts Nonprofit Network

Marilyn Introduces Recommendation:  
**Attract and Retain HS Workforce**  
Joe Leavey  
President, Communities for People

Marilyn Introduces Recommendation:  
**Support Social Enterprises**  
Response from Lyndia Downie  
President & Executive Director, Pine Street Inn

Marilyn Introduces Recommendation:  
**Integrated Service Delivery Plan for Children**  
Response from Suzanne Hannigan  
Project Director, Central MA Communities of Care

Marilyn Introduces Recommendation:  
**Improved Access to Information and Services**  
Response Jean Marc Jean-Baptiste (or Dr. Renald Raphael)  
Director, Haitian American Public Health Initiative

Marilyn Introduces Recommendation:  
**Consumer and Provider Input in the Design of Services**  
Response from Leo Sarkissian  
Executive Director, The Arc of Massachusetts

Marilyn Introduces Recommendation:  
**Reduce Administrative Burdens-Regulation Review**  
Response from Pamela Ogletree  
President & CEO, Children's Services of Roxbury

**Closing Remarks** Governor Deval Patrick